



## Major Objectives under SBM-U

Eradication of Open Defecation in all Statutory towns

100% Scientific Solid Waste Management in all Statutory towns

Behaviour Change through 'Jan Andolan'



ODF  
(2016)



No open defecation

ODF+  
(2018)



No OD/OU all CT/ PTs functional and usable

ODF++  
(2018)



Sewage including faecal sludge & septage safely managed and treated, with no open discharge/ dumping

Water+  
(2019)



Domestic used water conveyance, treatment and by-products reused

# Impact of Swachh Certifications



**66.91 Lakh IHHLs and 6.42 lakh CT/PT constructed leading to sustainability of sanitation**



**67,000+ public toilets (3,326 cities) mapped on google**



**Women friendly toilet facilities and PINK Toilets**



**Improved sanitation facilities based on citizen feedback**



**Differently abled and child friendly toilet designs**



**Innovative revenue generating O&M models developed**



**Toilets for transgender community**



**Water and energy efficient toilet designs**

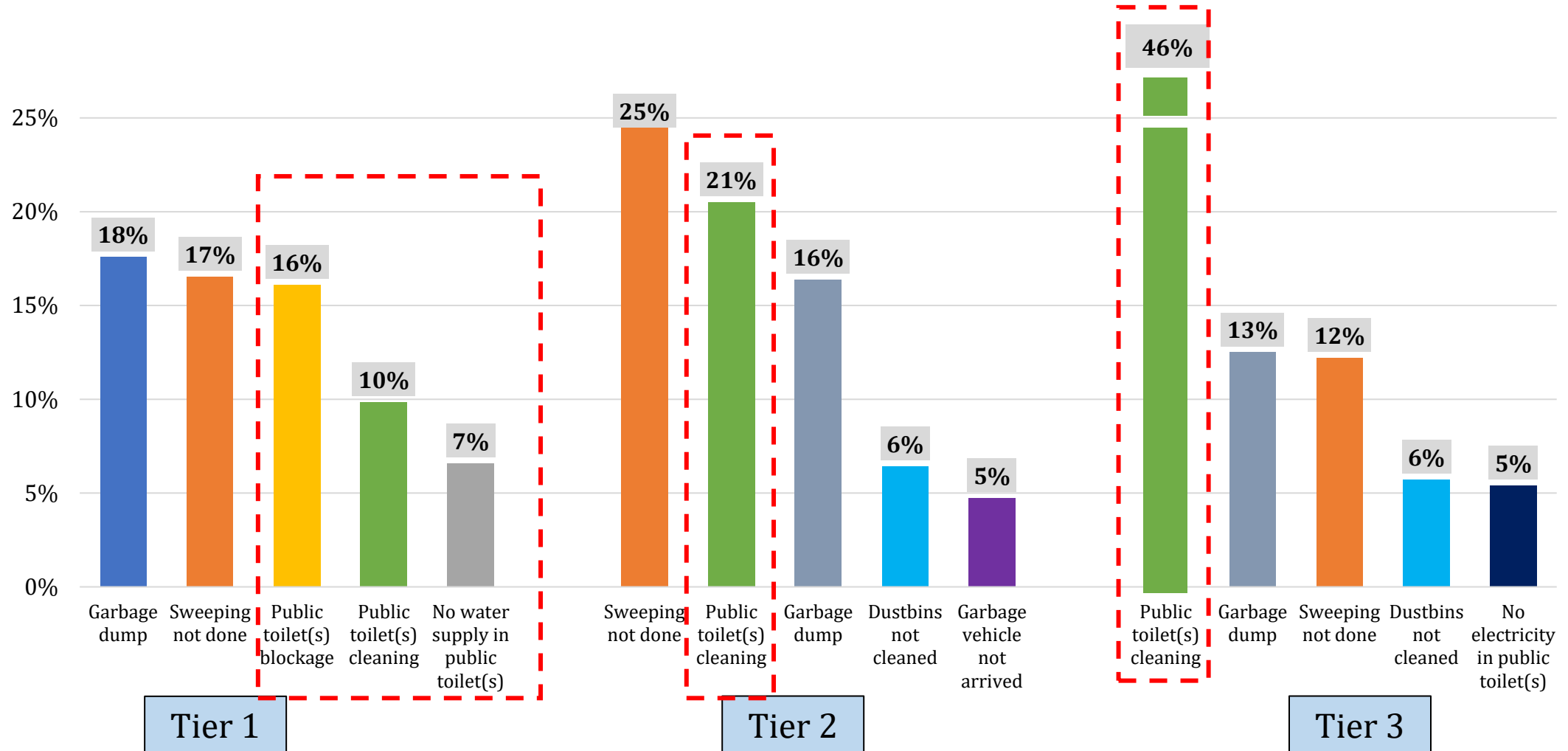


**Safety of safaimitras ensured**



**Mechanized cleaning of septic tank and sewers**

## Tier-wise top 5 complaints : Oct'21 - May'22



**Public Toilet cleaning is the biggest complaint in Tier 3 towns**

# Key Learnings and Revision of Protocols

## Swachh Certification Key Challenges



- Multiple channels of baseline information
- No fixed time period for application process
- No alert before lapse of certification
- Limited survey sampling size
- Various citizen complaint and grievance mechanism
- Complexity of assessment process (Mandatory, Desirable, Essential & Aspirational)
- Comparatively less focus on Used Water and Faecal Sludge Management

## Need for Revision



- One stop digital platform - Swachhatam
- Systematic fixed window every quarter for 30 days
- Alert is sent 2 months prior
- Increase in survey sampling size
- Single stop mechanism – Swachhata App
- Simplified process with high focus on functionality (Mandatory & Desirable)
- More focus on Used Water & Faecal Sludge Management (increased marks/weightage)

## Existing Condition(s)



**Nobody found DEFECATING in open**



**ULB to have achieved 100% targets in construction of IHHLs and CT/PTs**



**Fine mechanism in place on people found defecating in the open**



**17 locations** covered in cities with a **population of >5 lakh**

## Modified Condition(s)

**ODF assessments revived to ensure no slippage**

**Robust monitoring mechanisms in place to monitor slippage**

**Increase in the number of location types for assessments and sampling size**

**56 locations** covered in cities with **population size of >10 lakh**

## Existing Condition(s)



**Nobody found DEFECATING or URINATING in the open**



**All CT/PTs and Standalone urinals are functional and well maintained**



**CT/PT and Urinals cleanliness scoring matrix 4 components – Mandatory, Essential, Desirable and Aspirational**



**40 locations covered in cities with population size of >10 lakh**

## Modifications

**Simplification of assessment parameters – Mandatory and Desirable**

**Focus on innovative revenue generating O&M models for sustainability of toilets**

**Focus on regular cleaning**

**Greater citizen engagement and feedback on conditions of toilets**

**76 locations covered in cities with population size of >10 lakh**

## Existing Condition(s)



**ODF and ODF+ conditions  
complied with**



**No untreated sewage including  
faecal sludge & septage  
discharged/dumped in WATER  
BODIES OR OPEN AREAS**



**Sewage including faecal sludge &  
septage is SAFELY MANAGED AND  
TREATED**



**45 locations covered in cities with  
population size of >10 lakh**

## Modifications

**Emphasis on mechanized cleaning  
of septic tanks and sewers**

**Robust verification matrix  
developed for assessments**

**Focus on feedback mechanisms  
for registering complaints**

**232 locations covered in cities with  
population size of >10 lakh**

## Existing Condition(s)



Used water safely collected, conveyed and discharged safely into a STP or nearby sewer



Functional treatment plant to treat used water including sludge



Minimum 20% domestic treated wastewater being reused after treatment



144 locations covered in cities with population size of >10 lakh

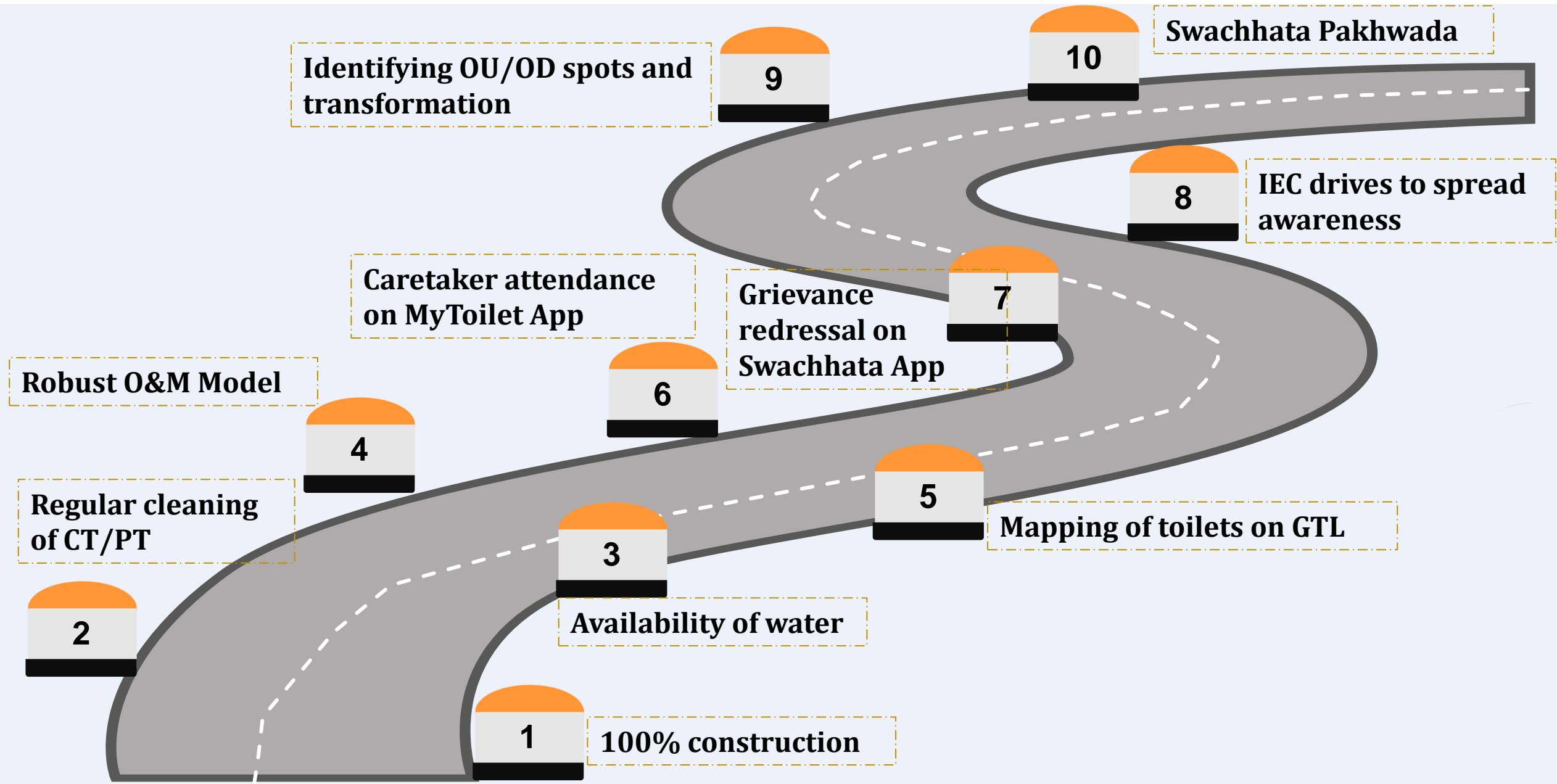
## Modifications

Reduction in qualifying criteria for Water+

For towns less than 20,000 population sewer network condition is exempted

452 locations covered in cities with population size of >10 lakh





# Swachh Certifications: Vision



All cities to become  
at least ODF++  
(Management of  
faecal sludge)



Aleast 50% of all  
cities to become  
Water+  
(Safe treatment and  
reuse of treated  
wastewater)



Focus on  
sustainability and  
functionality of  
CT/PT



'Manhole to  
Machinehole'  
(Occupational  
Safety for  
SafaiMitras)